Students can get the student services information they need most by contacting RU-Info online anytime at http://ruinfo.rutgers.edu; calling 732/932-INFO (4636) or Ask Colonel Henry via email at http://colonelhenry.rutgers.edu.

The Importance of the University Having Your Emergency Contact Information

Rutgers University takes matters of safety and security very seriously. The University has implemented a system by which you can receive emergency communications through a text message sent directly to your cell phone. It is a mandatory requirement for you to provide and update your contact information to the University. If you do not provide such information, a hold will be placed on your grades and transcripts. Please visit http://personalinfo.rutgers.edu to record your information.

Important Dates

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mid July 2012</td>
<td>Tuition determined by the Rutgers University Board of Governors</td>
</tr>
<tr>
<td>Mid/End of July 2012</td>
<td>Term bills emailed to students electronically</td>
</tr>
<tr>
<td>August 9, 2012</td>
<td>Term bill due date (Late fees assessed on payments made after due date)</td>
</tr>
<tr>
<td>August 31, 2012</td>
<td>Last day to withdraw from all classes with 100% refund</td>
</tr>
<tr>
<td>September 4, 2012</td>
<td>First day of classes</td>
</tr>
<tr>
<td>September 11, 2012</td>
<td>Last day to drop a course</td>
</tr>
<tr>
<td>September 12, 2012</td>
<td>Last day to add a course</td>
</tr>
</tbody>
</table>

All students are required to make payment arrangements prior to the first day of class. *

University Tuition Payment Plans *

**Annual Tuition Payment Plan (Fall and Spring)**

The RU Tuition Payment Plan is a monthly contract with the third party billing service University Accounting Service, UAS. This plan allows you to pay your YEARLY expenses for attending RU over a 6, 8, 10, 12 month period, interest-free, for an enrollment fee of just $50 a year. For more information regarding this plan and to enroll through August 9th, visit the UAS website at https://tuition.uasecho.com.

**Semester Tuition Payment Plan (Fall, Spring, Summer, or Third Term)**

University Accounting Service also offers a semester payment plan for the University. This plan allows you to pay your semester expenses for attending RU over a 2, 3, 4, 5 month period, interest-free, for an enrollment fee of just $50.00 a semester. For more information regarding this plan and to enroll through August 9th, visit UAS web site at https://tuition.uasecho.com.

By joining the Rutgers University Tuition Payment Plan, you are able to pay your yearly term bill charges in convenient, interest-free monthly payments. By planning early, you can add your college term bill payments to your monthly household budget which allows you to avoid the large, lump sum payment due before the beginning of each semester.

Are you aware that an average semester bill for a full-time New Jersey resident at Rutgers starts at approximately $6,300 and goes up to around $12,000 with housing and dining? This translates to between $12,600 and $24,000 a year for attending college. Please plan ahead.

Obtaining a RU NetID Account

Every student is required to obtain a Rutgers University NetID. With a NetID, you are able to access web based applications and to receive electronic communications from academic and administrative units. To establish a NetID and University email account, log onto http://oit.rutgers.edu/services/account/quick.html. Please check your Rutgers email account frequently for important university communications.

Online Registrar

The University allows students to register for their courses online at https://webreg.rutgers.edu. New Brunswick Campus first year students will be able to view their schedule online in mid-August.

Students can also change their courses via the website during the add/drop period starting September 4, 2012 through September 12, 2012.

Your Student Account (Term Bill) Online

Every RU student may view their student account as well as pay their term bill online by visiting http://www.studentabc.rutgers.edu with their student ID and PAC between 6:30am and 11:59pm, Monday through Sunday.

Financial Aid Online: studentaid.rutgers.edu

Students may view their Financial Aid Award Letter online at http://studentaid.rutgers.edu under “Check Award Status”. Make sure all Required Documents have been submitted: Visit “Check Required Documents”. For more information on Financial Aid, check out Financial Aid TV.
myRutgers is your personal portal to Rutgers University. myRutgers makes online services and information both faster and easier to navigate and manage. Portal channels enable you to view your personal schedule, grades and account statements. Other available channels include access to email, online directories, events calendars, official student announcements, course management and library tools. For more information and to start using myRutgers, visit http://my.rutgers.edu.

RU Health Issues

All first-year undergraduate and incoming transfer students who plan on residing in University housing are required to submit documentation of having received the meningococcal vaccination (meningitis vaccination).

Students who have not submitted the necessary documentation will not be able to pick up their room keys on move-in day. For more information, please visit http://health.rutgers.edu/vaccine/vaccine-u.htm.

New Jersey state law requires that all full-time students are covered by health insurance. Rutgers provides a group health insurance plan for students that will be included on your electronic term bill/student account charges.

Students having outside coverage can deduct the amount of the health insurance fee from their bill, providing they show proof of adequate insurance and complete the online Health Insurance Waiver by the deadline. Only one waiver per academic year is required. For more information, visit our website at www.studentabc.rutgers.edu.

Student Accounting/Cashiering Offices

College Ave.
(848) 932-2254
Records Hall
620 George Street
New Brunswick, NJ
08901-1175

Generally, offices on all campuses are open 8:30 to 4:30pm, Monday through Friday. For additional times, please visit our website at www.studentabc.rutgers.edu.

Important Phone Numbers

<table>
<thead>
<tr>
<th>Residence Life/Assignments</th>
<th>Dining Services</th>
<th>Financial Aid</th>
</tr>
</thead>
<tbody>
<tr>
<td>732-445-0750 NB</td>
<td>848-932-8041 NB</td>
<td>848-932-7057 NB</td>
</tr>
<tr>
<td>973-353-1037 NK</td>
<td>973-353-5998 NK</td>
<td>973-353-5151 NK</td>
</tr>
<tr>
<td>856-225-6471 CM</td>
<td>856-225-6021 CM</td>
<td>856-225-6039 CM</td>
</tr>
</tbody>
</table>


Protecting Your Financial Information

Granting others access to your RU financial records


Due to this federal law, in order for Student Accounting Services to release a student’s financial information to a third party, such as a parent or guardian, the student must provide written consent to the university. Financial information is defined as any information pertinent to the payment of term bills, refunds, and/or financial aid applied to the account. If you wish to authorize the release of financial records held by the Office of Student Accounting Services to specified person(s), including parents, please complete the FERPA release form and return it to your local Student Accounting Office. The FERPA Release form can be obtained from http://compliance.rutgers.edu/studrec.shtml.

For more information, please contact (848) 932-8576 or visit the Office of Compliance, Student Policy and Judicial Affairs at 115 College Ave, Suite 309, New Brunswick, NJ 08901-8544.

Frequently Asked Questions

Will I get a bill if there are changes in my registration, financial aid, dining or housing?

Students will receive e-mail notifications if there is a balance on their account. Students will be responsible to make payments for any additional charges or balances due to changes in financial aid. You must view your adjusted account online and make the applicable payment.

What do I do if charges are missing from my electronic term bill?

You must contact the appropriate office using the numbers provided. Add the charge to your existing charges and make the applicable payment online.

What do I do if my Financial Aid has not been applied to my bill?

You may adjust the amount due on your online bill by the amount of aid offered.

To view your most current financial aid award information online, visit the Financial Aid website at: http://studentaid.rutgers.edu.

What do I do if my online term bill shows a zero balance due?

You are required to confirm your attendance online. Failure to do so will result in late fees being assessed to your account.

Why is it important for me to provide a valid email address?

Student Accounting Services emails official notices and term bills to students’ email addresses. Failure to receive correspondence due to an invalid email address, will not excuse late payments.

If students do not pay their term bills by the due date, they risk cancellation of their classes. The account will be assessed late fees and additional charges.

What will I receive my financial aid refund?

A refund will be issued if your award exceeds your semester charges. Refunds will only be issued after you have confirmed your attendance and your financial aid award is credited to your student account.

To determine if you have a refund, you can view your account online at http://www.studentabc.rutgers.edu.

You are now able to have your refund electronically deposited into your bank checking or savings account. Register for direct deposit of your refund check for faster availability of your funds and added convenience. See our website for more information at studentabc.rutgers.edu.